



# CAM General Group Tour Rates and Policies

## **Public Hours\***

Public Hours:

Wednesday: 11:00 a.m. -5:00 p.m.

Thursday 1:00 p.m. - 7:00 p.m.

Friday and Saturday 11:00 a.m. - 5:00 p.m.

Sunday 11:00 a.m. - 5:00 p.m.

\*Public Hours are subject to change per season and Niagara University holidays

## **Tour Hours**

Group Tour hours: As requested between 10:00 a.m.- 5:00 p.m. with some accommodations available outside of our public hours. Additional times may be available but are subject to staff and volunteer availability and additional fees.

## **General Admission**

Free, suggested donation of \$5-10 per person

Free, Niagara University Students, Faculty, and Staff

## **Group Tour Rates**

To qualify for a group tour discount, a group must be 10 people or more; sizes smaller than 10 will pay a flat rate of 10 people in their group type. The maximum group tour size is 20 individuals per guide, with a maximum group size of 60 individuals per group reservation. Group tours last approximately 60 minutes.

***Bookings must be made two weeks in advance of your desired date.***

Adults, Colleges and Universities (not including Niagara University), and Community Groups are priced as follows:

<b>Group Type</b>	<b>Tour Price</b>
School and Youth Tour Rates (Ages 5-18)	\$5 per person
Senior/ Military ID	\$6 per person
University/College	\$6 per person
Adult	\$9 per person

### **Artistic Extensions for College/University and Adult Group Rates**

In addition to group tours, a program add-on can accompany your group tour experience. Program add-ons are supplements to a general exhibit tour experience and are great ways to connect with the CAM's collection and temporary exhibits. *Each extension program extends your visit and is subject to availability at the requested time.*

Program extensions are as follows:

<b>Type</b>	<b>Price</b>	<b>Time</b>
Art History Talk	+\$5 per person, Adults	45 minutes, 15 minutes Q&A
Special Exhibition Talk	+\$10 per person, Adults	45 minutes, 15 minutes, In-depth Q&A
Art Making	+\$8 per person, K-12 and University/College Students	45 minutes, 15 minutes clean up
Art Workshop	+\$10 per person, Adult Varies per Workshop	45 minutes, 15 minutes clean up Varies per Workshop

### **Artistic Extensions Descriptions**

**Art History Talk:** Delve into the rich history of artistic movements and artists with our Art History Talk. Explore CAM's permanent gallery and discover art from the 19th century to the present through engaging discussions.

**Special Exhibitions Talk:** Join the Curator for an intimate conversation about an exhibition, exploring the artist and the curation process. Follow the Curator through the featured exhibition space as they discuss the artist's history, the impact of their work, and its significance.

**Art Making:** Step into the role of an artist by creating simple artworks inspired by pieces on display and various artistic styles. These enjoyable craft projects complement student tours and provide a tangible memento from their visit to CAM.

**Art Workshop:** Collaborate with our professional art educators to develop and refine your artistic skills through projects inspired by our exhibitions. This program offers guests a deeper exploration of their own creativity with comprehensive art-making guidance.

### **Self-Guided Groups**

We strongly recommend a guided experience for all groups. However, if your group of 10 or more declines a guided tour, you will qualify for the Self-Guided Group rate.

Type	Price
Under 5	Free
5-18	Suggested donation of \$3 per person
Senior/ Military ID	Suggested donation of \$5 per person
University/College	Suggested donation of \$5 per person
Adult	Suggested donation of \$6 per person

## **Billing and Payment**

### **Payment**

After receiving the Group Tour Confirmation and Invoice:

- For groups larger than 40, a 50% deposit is required to hold your reservation.
- Full payment is due on or before your visit.

Payment options:

1. Credit card: Call 716.286.8201
2. Check: Mail to: **Castellani Art Museum, c/o Group Tours PO Box 1938, Niagara University, NY 14109-1938**

*Make checks payable to the Castellani Art Museum. Include the invoice number in the memo field.*

**Final Confirmation** Your tour is formally booked upon receipt of the Group Tour Confirmation and Invoice from the CAM Community & Academic Engagement Manager. If you don't receive a confirmation or have questions, contact CAMTours@niagara.edu.

### **Final Group Count**

Notify us of any changes to your group size at least two days before your visit.

- No refunds for individual no-shows.
- For refunds due to a significant reduction in group size, contact the Community and Academic Engagement Manager. Allow 60 days for processing.
- No refunds for cancellations without notice, except in emergencies.
- Additional guests beyond the initial request will be billed accordingly.
- We cannot guarantee tour availability for unexpected additional guests due to capacity limitations.

## **Arrival**

- Arrive 10-15 minutes early to ensure an on-time start.
- Parking:
  - **Individual:** Gallagher lot, Dwyer lot, Castellani lot (summer only)
  - **Bus:** Dwyer lot (drop off guests in front of CAM)
- Handicap-accessible pathways are on either side of the CAM.
- Campus parking passes are available for download or pickup at the CAM reception desk.

## **Group Waiting Area**

Gather in the CAM's Sculpture Court or outside the portico courtyard. A CAM representative will greet and assist your group.

### *Coat Check*

- Coat rack available in the Sculpture Court.
- Backpacks must be left at coat check.
- Large groups are encouraged to visit without backpacks.
- Luggage or items larger than carry-on size are prohibited.

## **Late Arrivals and Cancellation Policy**

### *Late for Guided Tour*

Tours will be considered canceled after a 30-minute delay without prior notification.

### *Cancellation Policy*

- Notify the CAM at least two days before your visit for any changes.
- The CAM reserves the right to keep any deposit if cancellation or changes are not communicated within this timeframe.

### *Late for Self-Guided Tour*

Tours will be considered canceled after a 30-minute delay without prior notification.

- Notify the CAM at least two days before your visit for any changes.

### *Cancellation Policy*

Notify the CAM at least two days before your scheduled visit for any required modifications. We value our staff's time and expertise, so we appreciate your consideration in this matter. The CAM reserves the right to retain any deposit if cancellations or changes are not communicated within this timeframe.